

SHIPPING POLICY

Shipping Rates

Domestic Shipment (Delivery within South Africa)

We charge a rate of R115.00 per order for all orders up to 5kg for delivery in South Africa. This includes reliable courier delivery to your door. You will receive a tracking number as soon as the parcel has been handed to the couriers

OVERNIGHT SHIPPING – A special request have to be made for this and additional costs may occur. Aweh Arts Crafts & Gifts will advise the customer prior to shipping

International Shipment

The rate charged will depend on the weight and dimensions of your product/s and the location your product will be shipped to. Before the final checkout page, the shipping costs will be calculated and you will have the chance to abort your order if you wish or proceed to checkout

When the products that you ordered was processed, paid in full and the payment cleared, we will hand your package to the courier service within 24 hours. During peak times (worst-case scenario), all orders will be shipped within five (5) working days after orders have been placed and full payment has been cleared

Once an order has been handed to the shipping company, delivery takes between one (1) and five (5) working days, depending on your location

Shipping Companies

We use the following carriers to deliver your order

Domestic Shipments

Intertown Couriers

Fastway Couriers

Globeflight Couriers

International Shipments

Globeflight Couriers

Order Tracking

Once the tracking number of your order was provided by the shipping company, we will update your order with the tracking information. Please note that that there may be a delay of one (1) or two (2) working days after the order was collected from our premises before the parcel will reflect on the shipping company's system

Once an order is dispatched from our premises, AWEH ARTS CRAFTS & GIFTS are not responsible for any losses or damages to products while in transit. Insurance for all parcels can be requested as an ORDER NOTE on checkout