

# REFUND POLICY

**If you are unhappy with your purchase and wish to return an item, please read the following:**

- If you wish to return your purchase for whichever reason, we offer a refund to customers within 7 days of purchase
- Please contact us at [info@awehsa.co.za](mailto:info@awehsa.co.za) should you wish to return your purchase
- Please note that the return shipping costs will be for your own expense, unless the item/s being returned are defective or not as ordered. Please contact us to make arrangements if this is the case
- Returned product/s to be received intact and un-used
- We unfortunately do not accept returns of sale items
- Shipping fees are non-refundable

**Any shipping fees associated with making returns are the responsibility of the customer and will not be refunded.**

If your product is damaged in any way on delivery, please notify us and send us images as proof within 7 days of delivery. This is to assess the damage and to look into the matter as soon as possible.

No returns will be accepted for any products that are not sufficiently packaged. If the returned items are damaged during return transit due to insufficient packaging, you may not qualify for a refund/exchange and may be charged the return shipping fee to have the damaged goods returned to you

**Aweh Arts, Crafts & Gifts does not offer any returns on international shipments**